

PRACTELL

The Complete Teller Training System

Learn the important principles of tellering in six interactive units

This COMPLETE Teller Training System:

- Gives real-life example for real-life experiences
- Increases customer satisfaction
- Reduces training time—gets tellers out to the line faster
- Offers over 200 topics on the basics of tellering, and much more
- Provides continuous self-testing of knowledge, topic by topic, and unit by unit
- Covers every critical teller responsibility

This 14 to 16 hour self-paced online course has a start date of the first or third Tuesday of each month.

Students have 35 days to complete the course upon registration. Students will receive 1 credit hour for a passing grade of “D” or better. No withdrawal is accepted once you have registered for this self-paced online course.

This is a **self-directed course**: the course material (all online) was created to allow learners to progress through the course without a facilitator or instructor. There is, however, a **defined start and end date** to ensure the student’s completion of the training. The **class start date will be on the first and third Tuesday of every month**, and the student will have **35 days** to complete the course and take the final examination. It will take approximately 14 to 16 hours for a student to complete “PRACTELL: Teller Training System” in its entirety. Therefore, the suggested pacing of this course is at least 4 hours of online training per week.

CENTER FOR FINANCIAL
TRAINING

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On-line \$200*

Self-study administered by
bank

Instructor guide \$250* /
Student guide \$145*
(ex. 2 students taking
course \$250 + \$145 +
\$145)

Self-study administered by
CFTUM \$195*

* non-member twice the
price

Contact CFTUM for more
information)

