



Fast Track Certificate Worksheet

CFT Upper Midwest Customer Relations Fast Track Certificate

The CFT Customer Relations Fast Track Certificate curriculum provides students with both general knowledge and specific competencies that establish a foundation for a successful financial services career.

NAME: _____ **Last Four Digits of SS#:** _____

ORGANIZATION: _____

ADDRESS: _____

CITY: _____ **STATE:** _____ **ZIP:** _____

PHONE: _____ **FAX:** _____

EMAIL: _____

| REQUIRED COURSES | Credits | Date | Grade |
|------------------------|---------|------|-------|
| Customer Service | | | |
| Written Communications | | | |
| Selling Bank Services | | | |
| | | | |
| Total Credits | | | |

DIPLOMA REQUIREMENTS AND ELIGIBILITY

The student is eligible for the diploma when the following requirements have been met:

- Successfully complete 9 credits
- Required courses are completed with a passing grade
- Grade Point average is at least a "C"
- All electives must be Business, Financial Services or Computer Courses
- Up to half of the course credits needed for this diploma can be transferred from a college or university or by local credit review. All transfer courses must directly relate to the study of finance and financial services.

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