



Fast Track Certificate Worksheet

CFT Upper Midwest Customer Relations Fast Track Certificate

The CFT Customer Relations Fast Track Certificate curriculum provides students with both general knowledge and specific competencies that establish a foundation for a successful financial services career.

NAME: _____ **Last Four Digits of SS#:** _____

ORGANIZATION: _____

ADDRESS: _____

CITY: _____ **STATE:** _____ **ZIP:** _____

PHONE: _____ **FAX:** _____

EMAIL: _____

REQUIRED COURSES	Credits	Date	Grade
Customer Service			
Written Communications			
Selling Bank Services			
Total Credits			

DIPLOMA REQUIREMENTS AND ELIGIBILITY

The student is eligible for the diploma when the following requirements have been met:

- Successfully complete 9 credits
- Required courses are completed with a passing grade
- Grade Point average is at least a "C"
- All electives must be Business, Financial Services or Computer Courses
- Up to half of the course credits needed for this diploma can be transferred from a college or university or by local credit review. All transfer courses must directly relate to the study of finance and financial services.

*Center For Financial Training – Upper Midwest
PO Box 524, Morgan, MN 56266 – ph: 507-249-2045 fx: 507-249-2115*